

# Confirmation Letter

With regard to our J293 (customer name C72) 3.8V, 8000mAh battery, we found that the bulge problem occurred after customer used it. By our analysis of some bulged batteries, we found that it was caused by various reasons, such as battery's extended use, charging at high temperature, and failed to recharge power after the battery was used up for a long time, which were not caused by the battery production process.

This battery is certified as follows:

1. IEC62133-2: 2017 International Safety Test, Report No. 18270BC20093501
2. UN38.3 Safe transport test, report No. RZUN2019-1427
2. Airfreight inspection report No. RZUN2021-6469-1

The above certification tests fully show that battery is qualified in design and manufacture.

To reduce the probability of bulge during battery use, the recommended conditions are as follows:

1. Charge battery according to charging range of 0 °C - 45 °C specified in the specification, and do not exceed 45 °C.
2. The discharge temperature is - 10 °C~60 °C, and it is recommended to use within this range, not exceeding 60 °C.
3. When the battery of the equipment is exhausted, it needs to be recharged in an emergency, and it needs to be stored for 1-3 months for a long time. It is recommended to place it safely after 50% of the battery is recharged, so as to avoid excessive battery damage.
4. The safe service life of this battery is 400 cycles (about 1-1.5 years). If the battery is abnormal after the expiration, please stop using it immediately, contact us for battery testing, and use it only after it is qualified.

Quality Dept.

**Hixon(Shenzhen) Technology Limited**

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